

(effective 1st September 2007)

**GOODHEALTH**<sup>SM</sup>  
An Aetna Company

Our aim is at all times, to provide a first class standard of service. However, there may be occasions when You feel that this objective has not been achieved. Should You have any complaint regarding this Policy, please contact Us in writing.

The Managing Director  
Aetna Global Benefits Limited  
Formerly known as Goodhealth Worldwide Limited  
P.O. Box 6380  
Dubai  
United Arab Emirates

Please always quote Your Policy number. If You remain unsatisfied, You should write to the Underwriter specified in Your Policy Schedule.